

State Training Center
Department of Personnel Administration
Training Division
1515 "S" Street, North Building, Suite 108
Sacramento, CA 95814-7243
(916) 445-5121 • Fax: (916) 324-4050
www.dpa.ca.gov



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SERVICES



Pre-Qualified Consulting Services



State Training Center
State of California
Department of Personnel Administration

State Training Center *Pre-Qualified Consulting Services*

- **Improve Your Organizational Operation**

Let us help improve your organization! Use our pre-qualified consultants to assist you in improving performance, customer satisfaction, and services

- **Eliminate Duplication of Effort**

Our consultant resource pool eliminates duplication of effort and *best of all, saves State government time and money*

- **Enjoy the Benefits**

Enjoy the benefits and ease of using pre-qualified consultants who have passed through an extensive screening/approval selection process.

Free up your staff's time—we will prepare the contract for you.

The State Training Center (STC) will discuss your consultant needs and match consultants with those needs. Your chosen consultant can begin the agreed upon plan, after STC prepares the agreement for your department and the required approvals are obtained.

For more information on Pre-qualified Consultant Services, contact the State Training Center at:

Website: www.dpa.ca.gov/tcid/osci/osci.shtm

E-mail: consultants@dpa.ca.gov

Phone: (916) 445-5121

Fax: (916) 322-4755

Pre-qualified consultants can help you:

- Establish a clear vision for your organizations future
- Set goals and plan strategies
- Redefine roles
- Improve customer service
- Facilitate organizational change
- Initiate quality planning
- Establish process improvements
- Improve conflict resolution
- Improve group intervention

Our expert consultants provide services in the following areas:

- Customer Service
- Facilitators
- Leadership
- Process Improvement
- Strategic/Operational Planning
- Speaker
- Team Building
- Team Work

Pre-qualified Consultant Services Deliver Positive Results!

“The cost-effective choice for public agencies”